### **Frequently Asked Questions**

## Q: I would like my child to play with his friends.

A: The priority for making teams is to balance them based on age spread, gender (where applicable) known pitchers and catchers in that order. Teams for ages U12 and up are developed via coach drafts using the above criteria. You are welcome to make a friend request in the comments section of the form, but we offer no guarantees we can fill them. We have to manage the registration in this manner as we do not have enough volunteers to process custom registration requests. We thank you for your understanding in this matter.

#### Q: When does the season start?

A: The season is *expected* to start the first week of May for the U5-Blastball and U-7 Atom divisions. All other divisions should start the second week of May.

Please note that the season may be delayed if the City of Ottawa does not release the fields due to the condition of fields, excessive rain, etc. An announcement will be posted on the Orleans Softball website.

#### Q: When does the season end?

A: The times listed below are *approximate*:

U5 – Blastball/T-Ball End of June U7 – Atom End of June

U9 – Mites Beginning of July

U12 – Squirt End of July

U14 and up End of July/Beginning of August

## Q: What nights are the games and practices?

A: All Houseleague games and practices are scheduled from *Monday through Thursday*.

U5-Blastball/T-Ball and U7-Atom divisions - games and practices are played on the same night.

A sample of the 2017 schedule may be found below. It should be noted that we <u>cannot</u> guarantee the nights of play pending registration results; however, as stated above all games and practices will be played <u>Monday through Thursday</u>. Please plan some flexibility in your schedule to accommodate this.

Level	Age	Boys Girls	Game Days	Practice days
Blastball	U5	Mixed/Coed	Tuesday Wednesday	same as game day
Atom	U7	Mixed/Coed	Monday Thursday	Same as game day
Mite	U9	Mixed/Coed	Tuesday Wednesday	Monday
Squirt	U12	Mixed/Coed	Monday Thursday	Wednesday
Novice/Peewee	U14	Mixed/Coed	Monday Thursday	Tuesday
			Tuesday Thursday	
Bantam/Midget**	U19	Mixed/Coed	***	Wednesday

<sup>\*</sup>Schedule sample is based on the 2017 Registrations. Schedule is subject to change pending registration results. Male and Female teams may become mixed/coed pending registration results.

# Q: When will the practice and game schedule be available for the season?

A: The schedule for the season will be made available the first week of May. A coach will communicate with you via email to advise what team the player has been assigned to.

<sup>\*\*</sup>Note: U16 Bantam/U19 Midget play mostly double headers 6 p.m. and 8 p.m.

<sup>\*\*\*</sup>Due to registration numbers in 2017, U16 and U19 players were combined into one division.

### Q: How do I register my child and how do I make a payment?

A: <u>Before April 15<sup>th</sup> or until the divisions fill-up</u>, you can register online (preferred), mail-in or make arrangements with the Registrar. <u>After April 15<sup>th</sup></u>, you must communicate with the Registrar who will advise if there is still space available to join a team. Payments may be made by credit card, cash and cheque. *Register early to avoid disappointment*.

# Q: What is OAFA's refund policy?

A: As a not for profit sporting organization with overhead costs, along with low registration rates for a sports program, we will refund your registration fee less \$35 administrative fee if the refund is requested in writing to the President and/or Registrar before May 1<sup>st</sup>.

After May 1<sup>st</sup>, no refunds will be given.

This policy is aimed at ensuring we can keep our fees low for participants in our program.

## Q: Is there a discount if we register more than one player?

A: For families registering more than three players, payment must be made for the three eldest players. All other players register for free. The online registration is set-up to accept families registering more than three players.

#### Q: What if I want to volunteer?

A: Anyone age 16 or older who wants to help out there are plenty of opportunities including coaching, board director, convenor and special events assistant. Please contact the President if you are interested.